



Still Waters House

Volunteer Role Description:

Property Team Member

Role Title:	House Maintenance Volunteer
Suggested Commitment:	2 - 3 hours per week and attend regular volunteer meetings.
Induction Training:	Over a 1-month period.
Suggested Commitment Period:	A minimum of 6 months although there is a flexibility depending on the volunteer's availability. This enables the residents of Still Waters House to have continuity in achieving their potential in living independently.
Supervisor:	Housing Manager

Still Waters House, ethos and overview.

Still Waters House is a unique accommodation through the ministry of Birmingham Central Baptist Church and other local Church partners. Still Waters house offers accommodation and support to men who have experienced homelessness or who are living in vulnerable housing situations. Still Waters provides individually tailored support programmes to their residents, offering guidance, mentoring and opportunities to enable them to break the cycle of homelessness and to achieve independence where they can thrive and flourish. Our support encourages their determination to gain skills and experience enabling our residents to overcome obstacles to independent living.

We operate a referral process for men who are living in temporary or insecure accommodation and who have a desire to work towards positive change in their lives.

Still Waters House is a Christian expression of the hope that is found in Jesus Christ. As such it is important for all volunteers to be sympathetic or actively supportive of those values and where appropriate, in sensitive and non-proselytising ways to share their personal journey of Christian faith.

Role Summary.

- Offer practical handyman activities to resolving maintenance issues within Still Waters House.
- Carry out general site maintenance as and when required.
- Tasks may include painting, replacing locks, moving furniture, clearing leaves/litter or as otherwise identified and agreed with the Housing Manager.
- Engagement in relevant ways with residents to communicate works and provide property related support.

Volunteer Role Skills and Attributes.

- Basic or above maintenance and DIY skills
- A warm, friendly, and empathetic demeanour.
- The ability to relate to people of different ages, personalities, and backgrounds.
- Be aware of your own spiritual, emotional biases and vulnerabilities.
- The ability to work as part of the Still Waters House team.

- Have enthusiasm, motivation, and professionalism.
- Commitment to your volunteer role and flexibility when it is needed.
- To respect resident's confidentiality and dignity.
- Be aware of personal boundaries (your own and other people's)
- Be respectful of diversity and difference to that of your own views and beliefs.
- Volunteer within Still Waters House Policies and working practices.
- Still Waters House is a project founded upon Christian values

Volunteer Role Activities.

- To assist the Property Manager to plan and carry out general and on-going maintenance and repair tasks.
- To keep accurate records of any works undertaken.
- To ensure Health and Safety standards are maintained and operate within Still Waters House health and safety procedures.
- To ensure that security of property is maintained.
- To assist in room preparation for new residents settling into Still Waters House.
- To report any maintenance issues that require professional expertise.

What is the benefit to our volunteers?

- Experience of providing practical help that can support people to live independently.
- Access to relevant training opportunities.
- Being part of a friendly team and being part of the mission of Still Water House.

Expenses

All Still Waters volunteers can claim travel expenses for travel as part of their volunteer role.

Volunteer Recruitment

All our volunteers are recruited through application and interview with references taken up as part of our safeguarding policy and procedure. This role requires a Basic Level DBS check. Volunteers are encouraged to have an informal conversation prior to making an application to decide if there is mutuality in expectations between Still Waters House and the Volunteer.